

CHANGES TO REFUSE AND RECYCLING COLLECTIONS

The Parish would like to advise residents that, from the 27th of April, a new contractor will be taking over responsibility for refuse and recycling collections within the Parish.

Before outlining the changes, the Parish would like to formally acknowledge and thank the management and staff of the current provider, Germbusters, who have delivered a reliable and valued service to the Parish over many years. Their contribution has been greatly appreciated.

Please be assured that there will be no interruption to refuse, recycling or glass collection in the Parish, and there will be no change to collection days and frequencies.

The new arrangements will introduce collection vehicles operating on biodiesel and updated equipment, supporting the Parish's ongoing commitment to environmental responsibility and high health and safety standards.

WHAT'S CHANGING?

Glass will be collected using wheeled bins only. Glass must be placed in a wheeled bin of either 180 litres or 240 litres. If you currently have a different type of bin, you will be provided with a compliant wheeled bin at no cost. Non-compliant bins will be provided with advisory notices for non-collection.

To arrange delivery of a new bin, please complete the online form on the parish website at stjohn.je, visit St John's Parish Hall, call our team on 01534 811708 or email municipalservices@sthelier.je.

Recycling collections will move to a two-bag system, to improve recycling efficiency and reduce contamination. Further information is provided below, including details on what materials should be placed in each bag and where recycling bags can be collected.

THE TWO-BAG SYSTEM

All recyclables are to be split into two bags:

- Blue bags are for light card, paper, magazines and envelopes
- Clear bags are for steel tins, aluminium cans and plastic bottles

What can/cannot be put in each coloured bag is displayed on the side of the bag. All other waste should be put into your regular refuse bin or taken to the dump at La Collette. We do not collect green waste.

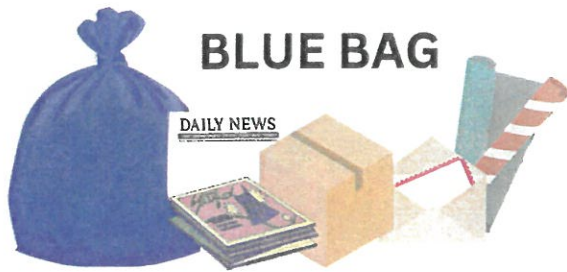
Bags can be collected free of charge from the Parish Hall. Bags will also be made available at other distribution points around the parish – please keep an eye on the parish website and social media for more information.

CONTAMINATION

Please ensure that only items displayed on the side of the recycling bag as recyclable are placed in each bag. If you have a contaminated bag, this will need to go in your normal refuse bin.

To guarantee cardboard is collected, please flatten boxes and put them inside a blue recycling bag. Please ensure no food waste goes in either recycling bag.





BLUE BAG

NO THANKS

- No milk or juice cartons
- No shredded paper
- No disposable drinks cups
- No polystyrene
- No plastics
- No sticky tape or ribbon
- No rubbish



YES PLEASE

- Newspapers and magazines
- Cardboard boxes and brown paper
- Catalogues and phone directories
- Paper and envelopes
- Wrapping paper
- Greeting cards



CLEAR BAG

NO THANKS

- No plastic pots, tubs, trays, bags or bottle pumps
- No metal or plastic gas bottles, pressurised containers or electrical equipment
- No glass
- No cardboard or paper
- No rubbish



YES PLEASE

- Plastic bottles (all sizes)
- Metal lids (from jars and bottles)
- Food and drinks cans
- Aerosol cans (empty)
- Clean foil and foil trays



GET IN TOUCH

If you have any questions or queries, please get in touch by emailing:
municipalservices@sthelie.rje
 or calling 01534 811708.

For more information and to find your collection dates, please head to stjohn.je or scan the QR code.



St John Recycling



Gov Recycling

FAQs

Where can I collect recycling bags from?

Recycling bags are free of charge and can be collected from the Parish Hall. Other distribution locations around the Parish will be available in due course. Please check the parish website or social media for updates.

When does my recycling need to be put out by on collection day?

Recycling and glass must be put out by 6am on your collection day.

Is there a limit to how many bags of recycling I can put out for collection?

No. The recycling bags come in rolls of 10 and you can use as many as you think are required.

Can I put large brown cardboard out with my recycling bags?

Yes, but only if it has been flattened.

What do I do with items that cannot be recycled?

Non-recyclables should be placed with your residual waste in your wheelie bin. Any large items should be taken to the dump at La Collette.

What happens if I put the wrong thing in my recycle bag?

If your recycle bag is seriously contaminated with the wrong materials, we will be unable to collect it. This is because it will contaminate the rest of the load. We will leave your bag at the property and send you a non-compliance notice reminding you of what should go in each bag. If your bag has been contaminated, then it should be placed in with your regular refuse. You must not use your recycling bags for any purpose other than Parish recycling.

What happens if my collection day falls on a bank holiday?

Any changes to collections on Bank Holidays will be advertised in advance on the website and social media.

How do I recycle items that cannot be collected by the Parish?

There is an excellent resource on the gov.je website which gives comprehensive information on where you can recycle all kinds of items from aerosols to animal bedding, vapes to washing machines. Please use the A-Z recycling finder at the 'Gov Recycling' QR code (see left) to find out where your items can be disposed of.