

Dear Parishioner

The Parish would like to inform residents that, from 27 April, a new contractor will be taking over responsibility for refuse and recycling collections within the Parish.

Before outlining the changes, the Parish would like to formally acknowledge and thank the current provider, who has delivered a reliable and valued service to the Parish over many years. Their contribution is greatly appreciated.

We would like to reassure all residents that this change of provider will be carefully managed and that:

- collection days and frequencies will remain unchanged, and
- there will be no interruption to services.

The new arrangements will introduce collection vehicles operating on biodiesel and updated equipment, supporting the Parish's ongoing commitment to environmental responsibility and high health and safety standards.

Changes to Recycling and Glass Containers

As part of the changeover, and in line with updated health and safety requirements, there will be changes to the containers used for glass and recycling collections.

- **General Refuse**

Remains unchanged and will only be collected from wheeled bins

- **Glass Collection**

All parishioners will also be required to use a **wheeled bin** for glass collection, this is introduced to improve safety and reduce handling risks. The new provider will provide a new bin where required.

To receive a new wheeled bin for glass, parishioners must inform the new collection provider directly. Details on how to do this are set out on the reverse.

- **Recycling Collection**

Recycling collections will move to a two-bag system. Further details on how this system will operate, including what materials go in each bag and where bags can be obtained, will be provided in the spring edition of the Parish magazine and published on the Parish website in due course.

Please continue to present your refuse and recycling on your normal collection day. From 4th April onwards you will need to use the 2 bag system for recycling and wheeled bins only for glass in order for these to be accepted for collection in May when the new provider takes over.

Thank you for your understanding and cooperation.

Yours Faithfully,

Andrew N Jehan FCILT, FIOD, FCMI
Connétable de St Jean

IMPORTANT – ACTION REQUIRED

As part of the introduction of the Parish's new refuse and recycling collection provider, all parishioners are entitled to receive a new wheeled bin for glass collection.

All glass recycling bins **must be** wheeled bins. If you currently have a different type of bin, you will be provided with a compliant wheeled bin **at no cost**. Non-compliant bins will be provided with advisory notices for non-collection.

New wheeled bins will be delivered on or after 4th April.

What you need to do

To ensure delivery of your new wheeled bin, you must contact the new collection provider and register your property.

You can do this by:

- Scanning the QR code to complete the form online.
- Calling our team on 01534 811708 or emailing municipalservices@sthelier.je to confirm your requirements.
- Completing the form below and returning it to St John Parish Hall, or by post to Parish of St Helier Municipal Services Depot, La Grande Route de St Jean, St Helier, JE2 3FN.

Important: Please respond by Friday 27 February so that we can plan delivery accurately. Thank you for your cooperation in helping ensure a smooth, safe transition to the new service.

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| Full name | | |
| Residential address | | |
| Contact telephone number | | |
| Please select the size of the bin you require | 180 litres | 240 litres |

